



# CAM Transition Update

*June 7, 2023*



HOMELESS ACTION NETWORK OF DETROIT

# Outline

- Welcome
- CAM Updates - SWS
- CAM Lead MOU
- In-Person Access Sites

# CAM Lead Agency (SWCS) Updates

## NOTES

- No new current operation updates
- SWCS has Juneteenth off CAM will be closed, phone line will be open

# Governance Charter - MOU

- The Continuum of Care designates a legal entity to serve as the Coordinated Entry (CE) Lead. The CE Lead is designed to coordinate program participant initial screening, assessment, and provision of referrals. As defined by HUD, the CE will cover the geographic area, be easily accessed by individuals and families seeking housing services, be well advertised, and include a comprehensive and standardized assessment tool. [The roles and responsibilities of the CE Lead are outlined in the Memorandum of Understanding.](#)

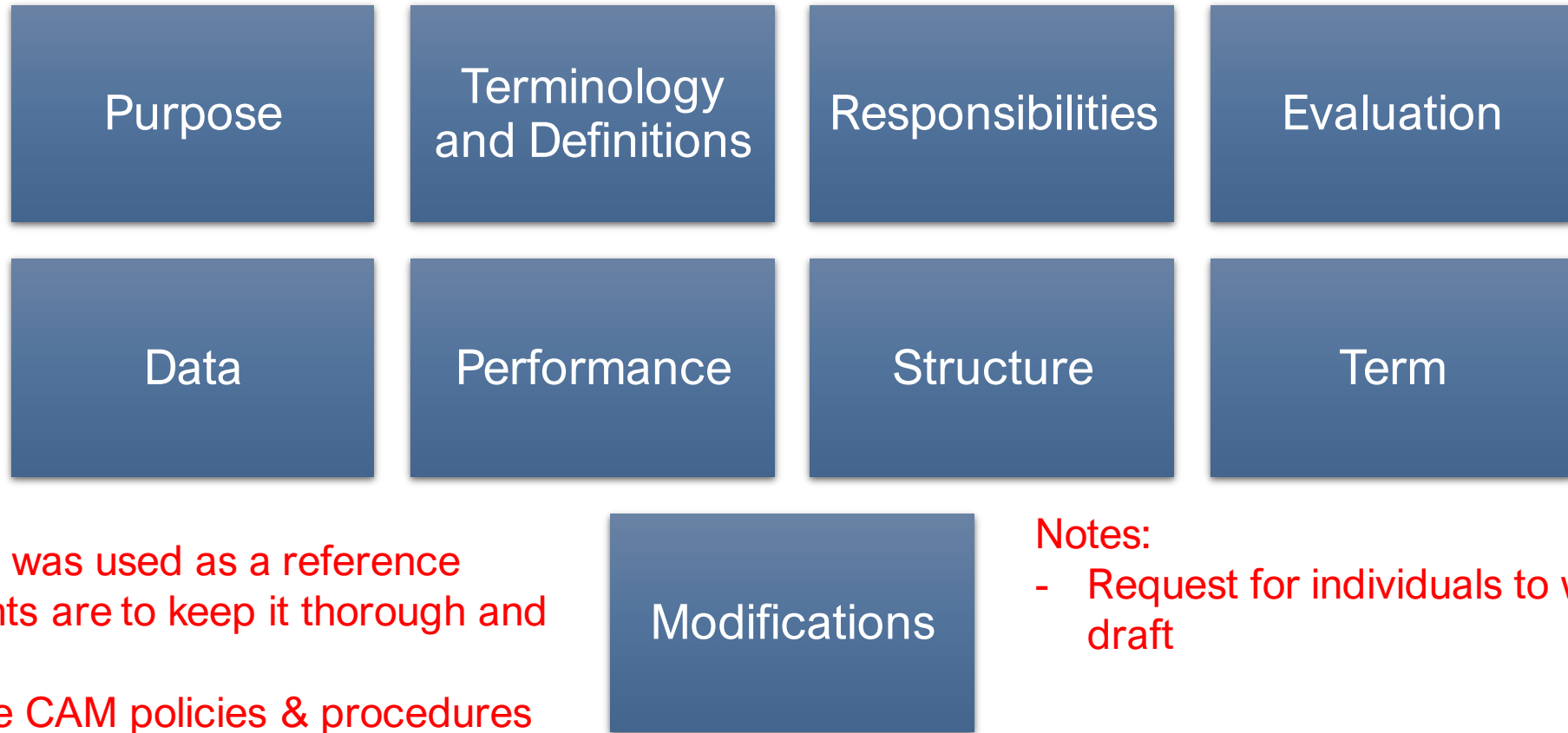
## Example MOU

- [Greater Richmond CoC](#)
- [Crater Area, VA CoC](#)
- [Chicago CoC](#)

## Notes:

- GC requires designated entities like CAM to have an MOU
- While there are drafts for the CoC, HMIS, and Collaborative Applicant Leads, there are no MOUs in place
- Seeking feedback on components and contents
- Draft to be developed by the CAM consultants

# Components of the MOU



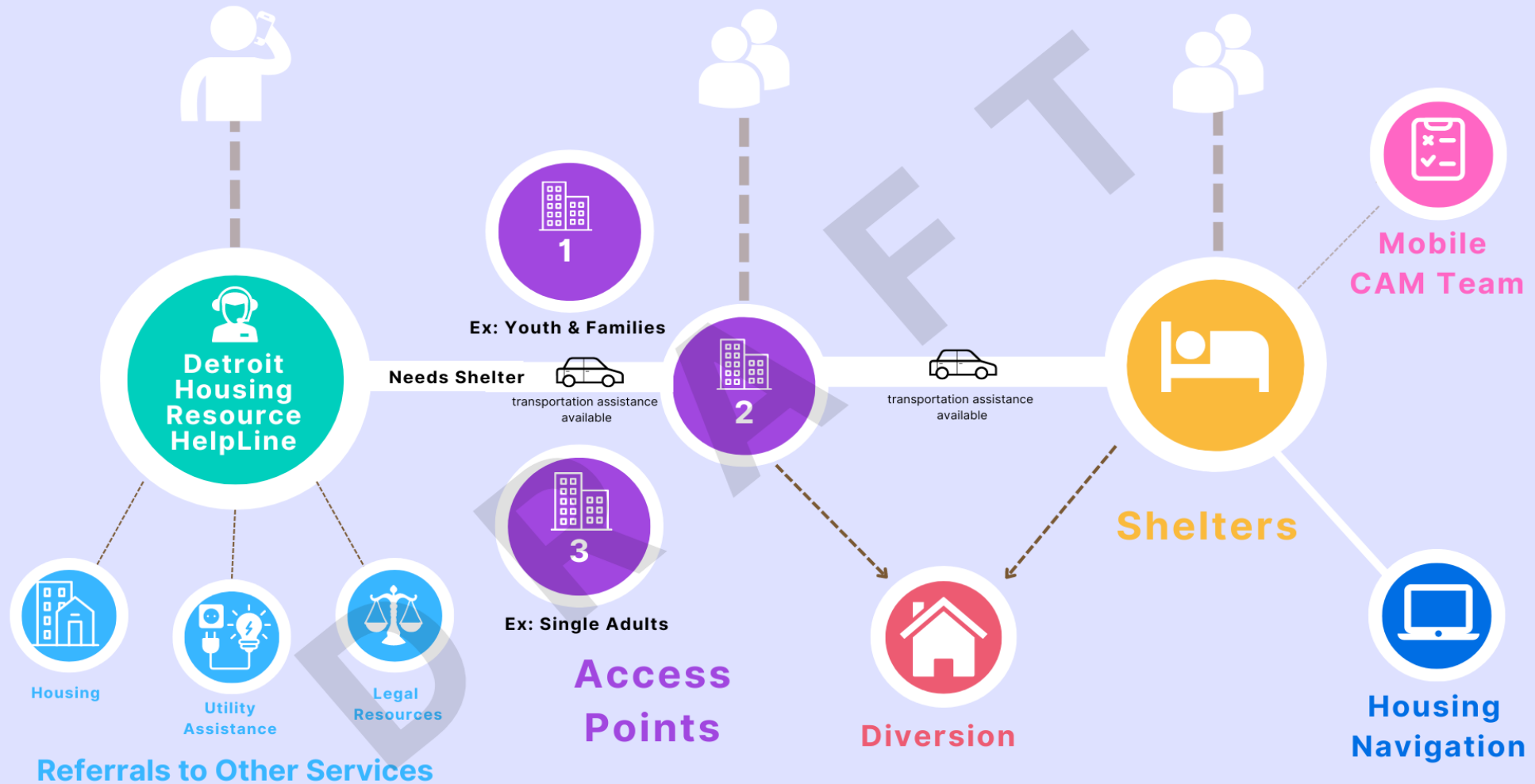
## Notes:

- 2019 MOU was used as a reference
- Key thoughts are to keep it thorough and simple
- Refer to the CAM policies & procedures to find the more detailed roles & responsibilities

## Notes:

- Request for individuals to work on this draft

*CAM Lead Agency*



**WMCAA**  
*Call Center*

**City of Detroit**  
*Access, Back Office*

# CAM Transition Team

- The membership authorized the CTT to work with HAND, the City of Detroit, and Wayne Metro to develop and finalize plans for the provision of services for access and back-off
- Things to Know
  - Budget negotiations are expected to be finalized with the next couple of weeks
  - A joint implementation plan is being developed and frequent meetings are being established
  - Existing CTT subcommittees will re-launch and if needed, new committees will be formed

# Service Planning – Decision Points

<b>In-Person Access (Locations, Populations, etc)</b>	<b>Process</b>
<b>CAM Number</b>	<b>CAM brand (name, website, etc)</b>



# In-Person Access Sites Considerations

What are people saying about access sites:

- Must have in person drop off option.
- Concerns about transportation to/from in-person access sites were cited repeatedly.
- Regarding in-person access sites: consistent comments were that it would be more beneficial if there were resources to provide transportation to/from the sites, and that having multiple sites (including sites co-located at places where people who experience homelessness tend to be) was helpful in the past.
- Multiple comments were made regarding the importance of in-person sites being safe, welcoming, and trauma-informed for people seeking services. Comments also made noting having different access points for different populations seemed to have worked well in the past.
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- Some clients shared stories of having to wait in dehumanizing conditions (e.g. sitting on the ground outside in extreme temperatures or weather conditions). • Very long wait times – many expressed they would arrive first thing in the morning and still have to wait all day in order to be assessed.
- Resources: COD application, historical CAM in-person sites, historical research for CAM in-person sites

# In-Person Access Sites Considerations

- Transportation- to sites and shelter
- Hours
- Locations
- Populations Served
- Ambiance/Conditions
- Application
- Selection/Review
- Timeliness in Implementation
- Notes
  - CTT members intending to apply for Access sites were recused from the meeting
  - Terra presented a draft application for access sites and sought feedback
  - Applications due on 6/20 at 10am
  - Plan is to select no more than 3 applicants depending on funding
  - The CTT will vote on recommendations for access sites
  - Please help to distribute application