



# CAM Transition Update

*July 5, 2023*



HOMELESS ACTION NETWORK OF DETROIT

# Outline

- Welcome
- Updates – HAND/CoC Board MOU
- City of Detroit Notice
- CAM Recommendations – Post City of Detroit
- SWS CAM Updates

Notes: New attendees included: William Lane – CFO (WM), Thomas Sperti – Director of Accounting (WM), Louis Piszker – CEO (WM), Jasmine Carson – Director of Empowerment (WM), Mia Harnos – COO (WM), Michael Centi – Director of SH (WM), Takisha Jones – ES Supervisor (Sal Army), Shama Mounzner ED of Empowerment- (WM), Kennedy Ellison – CAM Eligibility Specialist – SWS

# CAM Lead Agency MOU

- Subgroup consisting of Candace Morgan (CoC Board Rep), Donna Price (CoC Board Rep), Scott Jackson (CAM TT Rep), and Tasha Gray (HAND Rep) met last week to review/edit version 2
- Version 3 has been created based on feedback edit. Sharing version via email with CAM TT today. Feedback can be sent to Cindy Crain [ccrain@orgcode.com](mailto:ccrain@orgcode.com) by noon on Friday
- Version 4 will be created based on feedback received and incorporated. Board to review/vote on MOU at July Board meeting (or August based on other CAM-related priorities on Board's agenda)

# City of Detroit- HRD

## Notes:

- HRD was not able to align city processes and the September 1<sup>st</sup> timeline, and they are no longer going to be offering direct employment from the City for CAM in-person and back-office services
- Will move forward with subcontracting and providing the funding to support those who take over the access points and back office
- Emergency solutions funding and general funding will be used, 1.1 million (\$900 K from General Funds and \$200K from City ESG) will be used in addition to the HUD grant that HAND will hold September 1<sup>st</sup>
- In the process of figuring out what they are doing with the ARPA diversion funding

# CAM Recommendations

## Post City of Detroit

### Notes:

- Recommendation to have Wayne Metro be used for access points as well as the call center
- Recommendation for HAND to take over the back office
- Needed discussion with where the access points will be, CASS and NOAH are still on the table. WM rents two sites from the COD for their outreach efforts. They also have a fleet of vehicles and willing to try things to make sure the City has coverage
- Morgan wants to make sure that we honor things that the CTT has already approved in moving forward under these new changes (WM and HAND only)
- WM will come up with gap funding to ensure current staff can transition to WM before 9/1/ HAND has also submitted a proposal for gap funding for costs during the transition. We are awaiting a response from the funder.

# CAM Recommendations Considerations

- **Timeline:** Approximately eight weeks away from September 1st
- **CAM TT Authority VS General Membership Authority**
  - Changes to partners (i.e. the addition of new partners would require vote by GM)
- **Funding Structure:** For the COD to allocate funding without RFQ under the sole source provision, the money would need to go directly to the agency providing the services (i.e. no subcontracting)

Notes:

- Vote passes for Wayne Metro to provide in person access point services
- Vote passes for HAND to take over back-office services

# Recommend Revisions

HAND

- CAM Lead Agency

Wayne Metro  
(subcontract  
with HAND  
Partner)

- Access: Call Center

City of  
Detroit

- Access: In-Person

CoD (in  
partnership  
with HAND)

- Back Office Services

HAND

- CAM Lead Agency

Wayne Metro  
(subcontract  
with HAND)

- Access: Call Center

Wayne  
Metro  
(subcontract  
with City)

- Access: In-Person

HAND

- Back Office Services



# CAM Recommendations

1. Planning continues post City of Detroit providing direct services with the remaining partners as follows:

HAND: CAM Lead Agency and Back-Office Services

WM: Call Center and In-Person Access Points

2. Based on feedback on the City's proposal and pressing timeline, the process may change as WM and HAND work through the details. Transition will likely happen in phases. Additional details will be brought to CAM TT next week.



# CAM Recommendations Benefits

- Preserves continuity of services post 8/31
- Utilizes existing partnership so it eliminates lost time in returning to general membership for approval
- Allows space and time to plan changes and include feedback from direct staff in the planning

# **CAM Lead Agency (SWCS) Updates**

**Notes: No new updates**