CAM Transition Team Meeting

January 4, 2022

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Agenda

Topic	Time
Welcome	9:00 am
CAM Decision Points Review and Discussion – Assessment Tool and CAM Services	9:05 am
CAM Operations	9:45 am

CAM DECISION POINTS – What are we missing?

CAM Structure (in-person only, call access only, hybrid, other)	Assessment Tool
CAM Services (all current services or some services)	Current CAM Staff Role with New Lead Agency
Technology (Salesforce, Vonage Phone System, etc)	Standardized Training – need to articulate commitment to DEI and person-centered work
*RED= Additions during the 11/30 meeting	

CAM DECISION POINTS – Discussion for Today

CAM Structure (in-person only, call access only, hybrid, other).	**Assessment Tool**
CAM Services (all current services or some services)	**Current CAM Staff Role with New Lead Agency**
Technology (Salesforce, Vonage Phone System, etc)	Standardized Training – need to articulate commitment to DEI and person-centered work

CAM DECISION POINTS – Assessment Tool

- Will we expect the new agency to use the SPDAT tool or will we require something different at the start of their implementation?

- Critique of the Tool
  - Racial and Gender Bias: Link to one such article
  - Triage tool rather than a assessment tool: Link
  - Research findings: Link
  - Discontinuance of VI-SPDAT by founder: Link

- Considerations: research capacity, training, timeline, costs, tracking the tool (HMIS build out), Changing the assessment tool would also requiring changing the navigation and prioritization process.

RED = additions made during 12/21/22 meeting

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CAM DECISION POINTS – Assessment Tool

Notes

- New Lead to be involved in the evaluation and identification of the new tool. Be prepared to be trained on a new tool. They would like a new tool identified in the next 2-3 years

- There are ways to keep the tool and use it as a triage tool with other system data such as length of time homeless, disability, income, etc).

CAM DECISION POINTS – CAM Services

- Will we expect the new agency to provide all services currently provided by CAM or can some services be provided by other agencies? If so, what services do we expect CAM to provide and what services will others provide?

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CAM DECISION POINTS – CAM Services

- Coordinated Entry Core Elements: (Access, Assess, Prioritize, Refer) https://files.hudexchange.info/resources/documents/Coordinated-Entry-Core-Elements.pdf

- Coordinated Entry Management Guide: https://files.hudexchange.info/resources/documents/coordinated-entry-management-and-data-guide.pdf

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REQUIRED BY HUD	REQUIRED LOCALLY
Assessment through VI-SPDAT, Full SPDAT, TAY SPDAT, or other assessment tools (see below for Detroit At Work and McKinney Vento)	Access to shelters and other emergency housing (e.g. motels/hotels if/when available)
Prioritization Mgmt	HCV, EHV, Moving Up, and DHC Waitlist Management
Referrals to identified providers including case coordination	Detroit At Work Referrals
Data collection and reporting	McKinney Vento Referrals
PSH Consult group	Diversion - City and Provider
Managing the vacancy request portals	HARA - Includes first right of refusal for all MSHDA funding opportunities such as CERA, EHV, etc.
Match packet auditing	COVID Vaccine Gift Distribution
Navigation scheduling and coordination	VBNL,CBNL,YBNL Waitlist
Data reconciliation and clean-up	Prevention assessment and referral
Communications	Site coordination (this is a part of access to shelter, but in addition to the client facing services there is also coordination with shelters including communication, tracking openings, managing overflow, etc)
Assisting in clients filing grievances	System coordination and planning (including running CAM Governance previously)
Staff training and development	

CAM DECISION POINTS – CAM Services

Notes

- McKinney Vento referrals may be better initiated by shelters rather than CAM
- It's important to ensure that whatever The CAM Lead activities are, that they're not being determined based on the lack of community resources
- BNL management could be handled outside of CAM
- Helpful to see these services within staffing structure.
- System coordination such as staffing the CAM GC meeting could shift possibly to HAND
- Could make a distinction between back-end functions and front-end where back-end is handled outside of CAM Lead. Back end includes: HCV, PSH Consult, match packet auditing, BNL, some site coordination (scheduling navigation appts), prioritization management and referrals
- This is an opportunity to use the guidance to move CAM services to that which is necessary and reasonable but shouldn't limit to what is funded by HUD; needs to be necessary and reasonable for our community too

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CAM Operations Update

Notes

- SWCS CEO Sean DeFour will be meeting individually with CAM management to determine how they want to move forward; Don't know what the outcome will be in terms of services; will need to ensure that the right folks are included in the decision which may include people outside of SWCS