

Detroit VA Healthcare System – Homeless Programs

System Partner Updates – COVID-19

Prepared by

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HOMELESS PROGRAM ACCESS:

- The Veteran Community Referral and Resource Center (VCRRC) located at 301 Piquette is **NO LONGER** accepting walk-ins for homeless services during this time of pandemic. **Phone triage is available at 313.576.1580 (0800-1800)**



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HOMELESS PROGRAM ACCESS:

- The Healthcare for Homeless Veterans (HCHV) Homeless Program (B2South) is **NO LONGER** accepting walk-ins for homeless services during this time of pandemic. Phone triage is available at 313.576.1580 (0800-1400). Veteran should not be referred to the medical center for face-to-face homeless services. Any Veteran who appears on campus **must** triage at the medical tent located on Canfield and John R and will be instructed to call 313.576.1580



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ALL OTHER HOMELESS PROGRAMS - GENERAL

- All other homeless programs: Veterans Justice Outreach (VJO), Grant Per Diem (GPD), Contract Residential (CR), Prevention, Coordinated Entry (CE), and HUD VASH are providing phone/video on demand support to Veterans only. **There is no face-to-face support.**



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Grant Per Diem (GPD) Specific

- Each GPD provider has prepared protocols to continue to serve Veterans who are already enrolled in GPD to remain at the site in isolation if they are identified as COVID-19 symptomatic or diagnosed.
- New enrollees to GPD who may be COVID-19 symptomatic or diagnosed will be reviewed on a case by case basis and considered for GPD placement *depending on space and resources*. Please note: Currently there is only 1 of 5 VA transitional housing program who can accommodate a new enrollee who is COVID -19 symptomatic or diagnosed.



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HUD VASH Program Specific

~~• MSHDA and its PHA affiliates have determined that all briefings and inspections are suspended during COVID-19. As a result, no further move-ins or admission to HUD VASH will occur until COVID-19 restrictions are lifted~~

• Update as of 11:00am April 3, 2020:

• The HUD VASH PHA will begin contacting landlords to complete some inspections beginning with inspections that were cancelled following the Governor's "Stay at Home Order." The office remains closed to the public.



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If you have questions about Detroit VA Homeless Programs:

Ms. Beth Baker

Chief of VCRRC – 313.576.1581

Mrs. Yolanda Spencer-Dandridge

HCHV, VJO, Transitional Housing, Prevention Supervisor – 313.576.4854

Mrs. Shantell Jackson

HUD VASH Supervisor – Engagement Services – 313.576.4667

Ms. Nkechinyelu Nwachukwu

HUD VASH Supervisor – Clinical Services – 313.576.4383

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