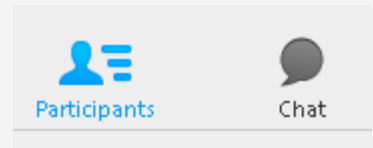


WebEx Technology: Communication

You are muted.



Have a question or comment?

Type into the Chat box.

Click the icon to open.

Technology Issues

Content Questions

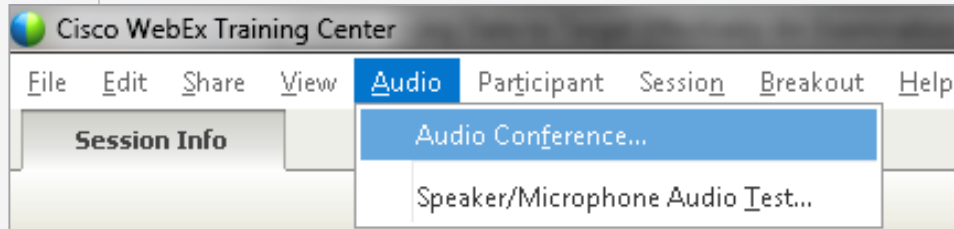
Chat

Host
Presenter
Host & Presenter
Host, Presenter & Panelists
All Participants
Send to: Host

Select a participant in the Send to menu first, type chat message, and send...


Send

WebEx Technology: Audio Trouble

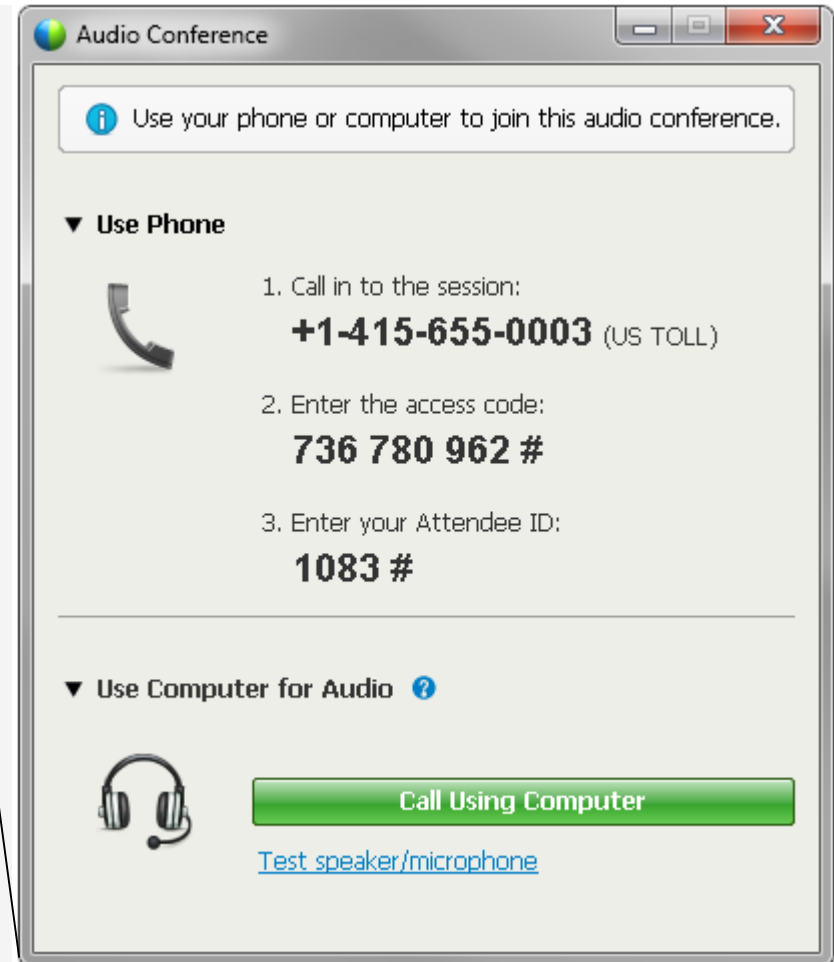


Can you hear us? If not:

Option 1 – chat to CSH Events and we will try to help

Option 2 – request approval to join via phone 

Option 3 – log off and restart the webcast



Housing First Overview

April 2016



WELCOME AND AGENDA

Welcome!



Our Mission

Advancing housing solutions that:



Improve lives of
vulnerable
people



Maximize public
resources



Build strong,
healthy
communities

Agenda

- **National context**
- **What is housing first and why housing first?**
- **Getting people housed**
- **Keeping people housed**
- **Taking housing first home**

NATIONAL CONTEXT

Call to Action of the HEARTH Act

“Transform homeless services into crisis response systems that prevent homelessness and rapidly return people who experience homelessness to stable housing.”

WHAT IS HOUSING FIRST AND WHY HOUSING FIRST?

Housing First: Two Central Premises

**Quick
re-housing**

**Housing
focused
services**

Why Housing First?

**No person or
family homeless
more than 30
days**

Recap Quiz

Question: What are possible benefits of using the housing first approach? (check all that apply)

Answer Choices:

Provide intensive case management

Help people into temporary housing

Help people achieve self-sufficiency

Help integrate people into the community

GETTING PEOPLE HOUSED

Key Principles: Housing First

Centered on Consumer choice

Quick access to housing

Units targeted to most disabled and vulnerable

Provide leases and tenant protections

Key Principle: Centered on Consumer Choice

Housing First: A person centered approach that can accommodate individual needs

- My dog comes with me
- Me and Anna go together or I don't go at all
- Is it possible to get an extra room so my kids can visit?
- I don't want to hide my beer under the couch when you come to visit. Do you hide your beer under your couch when you have guests?

Consumer Choice Ideas

- **Become involved in program design, evaluation**
- **Participate in design of house rules if applicable**
- **Make own choices**
- **Participate in board, tenant council**
- **Be active community members**
- **Provide feedback**



Key Principles: Housing First

Centered on Consumer choice

Quick access to housing

Units targeted to most disabled and vulnerable

Provide leases and tenant protections

Key Principles: Quick Access to Housing and Units Targeted to Most Disabled and Vulnerable

- **Create a straightforward application process**
 - More hoops, more dropouts
 - Ask: What do you really need to know in the application? How do people apply?
- **Examine who can really get in**
 - Does your project serve the individuals who are homeless in your community today?
 - Are your entrance criteria as open as possible? When was the last time you looked at them?
 - Does an applicant get enough information to understand how this permanent housing will help them stay housed?

Key Principles: Housing First

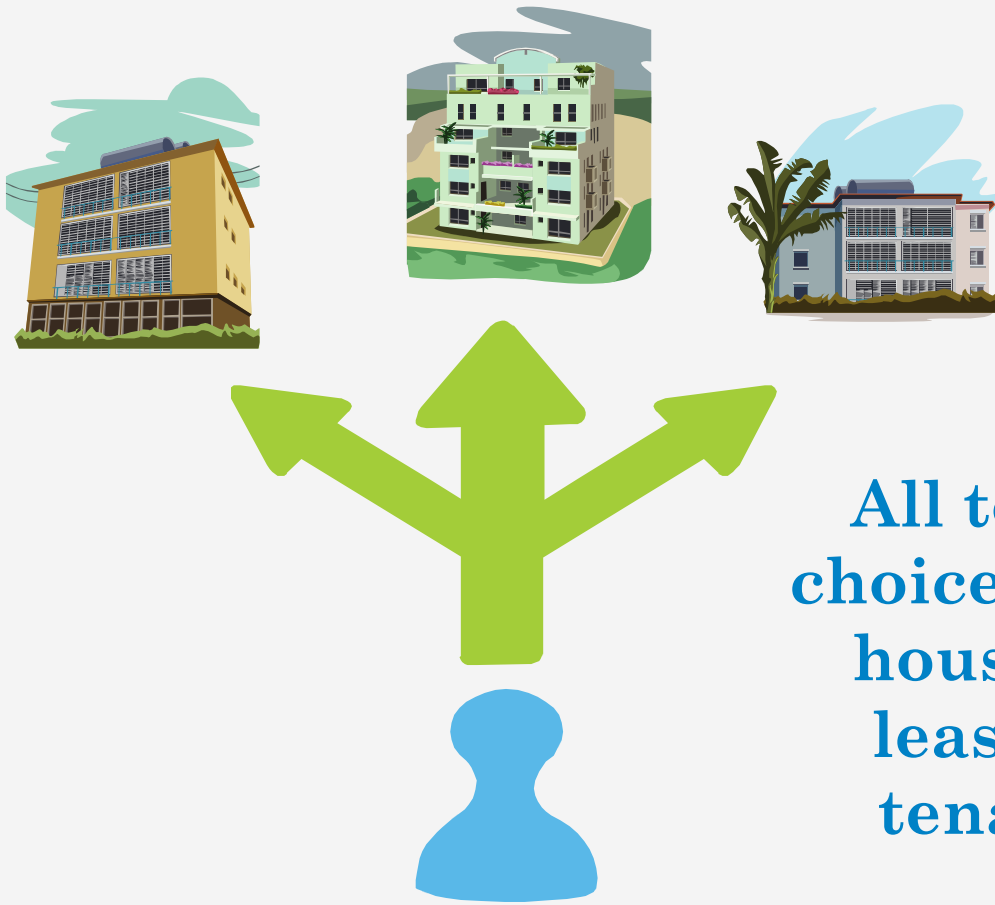
Centered on Consumer choice

Quick access to housing

Units targeted to most disabled and vulnerable

Provide leases and tenant protections

Key Principle: Provide Leases and Tenant Protections



All tenants are offered a choice with regards to their housing unit and have a lease identical to those tenants who are not in PSH/RRH

KEEPING PEOPLE HOUSED

Key Principles: Housing First

Robust support services with assertive engagement

Tenancy is not dependent on participation in services

Embrace a harm-reduction approach

Key Principle: Robust Support Services with Assertive Engagement

Flexible,
voluntary

Counseling

Health and
mental health
services

Alcohol and
substance use
services

Independent
living skills

Money
management/
rep payee

Community-
building
activities

Vocational
counseling and
job placement

Housing stability
services

Key Principle: Tenancy is Not Dependent on Participation in Services

What are voluntary services?

Participation in services is not a condition of tenancy

Services are voluntary for tenants...not staff

Staff must work to build relationships with tenants

Emphasis should be on user-friendly services driven by tenant needs and individual goals

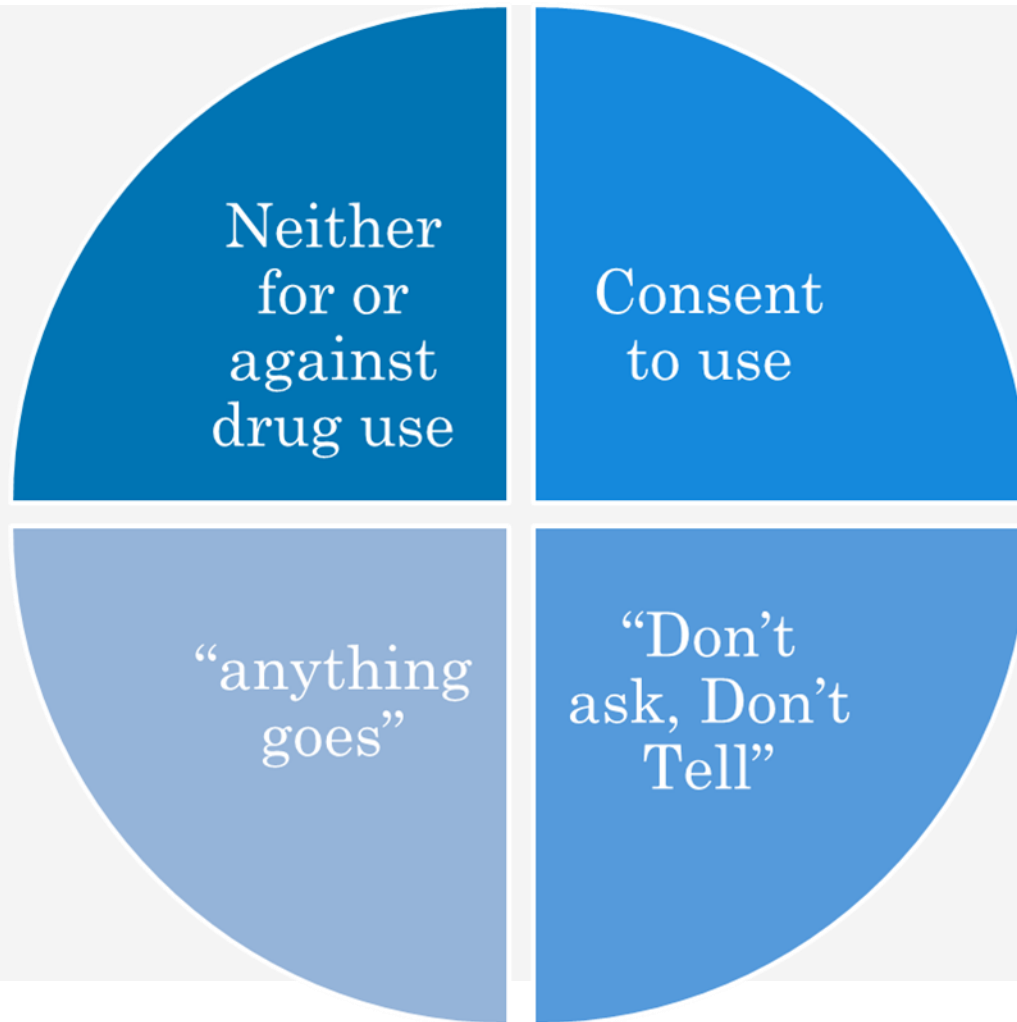
Assertive Engagement



Key Principle: Embrace a Harm-Reduction Approach

- **Philosophy that recognizes the resilience of individuals**
- **Expands the therapeutic conversation**
 - Allows providers to intervene with active users who are not yet contemplating abstinence

What Harm Reduction Is Not...



Recap Quiz

Question: Which of the following are key principles of housing first? (check all that apply)

Answer Choices:

Only scattered site

Consumer choice

Quick access to housing

Robust services with assertive engagement

Voluntary services

Targeted units

Embrace harm reduction

Provide leases and tenant protections

Time-limited housing and services

TAKING HOUSING FIRST HOME

Questions to Ask



WRAP-UP

Questions?



Homework: Project Vision



Next Session Information

Supportive Services
Friday, April 22nd
1 – 1:45 PM

Thank You

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